**Test Cases for acko.com**

**Given below are the various test cases for acko.com**

**🟦 1. User Registration and Login**

| **TC ID** | **Scenario** | **Test Steps** | **Test Data** | **Expected Result** |
| --- | --- | --- | --- | --- |
| TC001 | Valid Registration | Navigate to signup → Enter valid phone number and OTP | Valid phone number | User account is created |
| TC002 | Invalid Registration | Enter invalid phone number or OTP | Wrong OTP | Error message is shown |
| TC003 | Login Existing User | Enter valid credentials | Registered mobile + OTP | User is logged in |
| TC004 | Login Invalid User | Enter unregistered number | Random number | Error: user not found |
| TC005 | Session Timeout | Remain idle after login | N/A | Auto logout after timeout (e.g., 15 mins) |

**🟦 2. Insurance Policy Purchase (e.g., Car Insurance)**

| **TC ID** | **Scenario** | **Test Steps** | **Test Data** | **Expected Result** |
| --- | --- | --- | --- | --- |
| TC101 | Enter Vehicle Number | Search using valid plate number | KA01AB1234 | Vehicle details prefilled |
| TC102 | Manual Entry Option | Choose "Don't know vehicle number" → Fill manually | Vehicle Type, Make, Model | Proceed to quote page |
| TC103 | Get Quotes | Select policy options | Policy type, IDV | Display matching premium plans |
| TC104 | Add-ons Selection | Select "Zero Depreciation", etc. | Valid add-ons | Price updates correctly |
| TC105 | Checkout | Enter KYC, address, pay | PAN, Aadhar, address | Confirmation page shown |

**🟦 3. Renewal of Existing Policy**

| **TC ID** | **Scenario** | **Steps** | **Test Data** | **Expected Result** |
| --- | --- | --- | --- | --- |
| TC201 | Policy Expiring Soon | Login → My Policies → Renew | Valid expired policy | Renewal journey begins |
| TC202 | Compare with Other Insurers | View alternate quotes | Valid vehicle | Acko + competitor quotes shown |
| TC203 | Renew Policy | Choose plan → Pay | Valid payment info | Policy renewed, mail sent |

**🟦 4. Claim Processing**

| **TC ID** | **Scenario** | **Steps** | **Test Data** | **Expected Result** |
| --- | --- | --- | --- | --- |
| TC301 | File Claim | Login → My Policy → File Claim | Claim reason, images | Claim submitted |
| TC302 | Upload Documents | Upload RC, DL, FIR, etc. | Valid JPEG/PDF | All docs uploaded |
| TC303 | Claim Status Check | Go to Claim → View Status | Valid claim ID | Status visible: "In progress" |

**🟦 5. Payment Gateway Integration**

| **TC ID** | **Scenario** | **Steps** | **Test Data** | **Expected Result** |
| --- | --- | --- | --- | --- |
| TC401 | UPI Payment | Choose UPI, enter ID | valid@upi | Payment succeeds |
| TC402 | Card Payment | Use valid card | Visa/MasterCard | Payment succeeds |
| TC403 | Invalid Payment | Simulate timeout | Fake card/expired | Transaction fails, error shown |

**🟦 6. Notifications and Alerts**

| **TC ID** | **Scenario** | **Steps** | **Test Data** | **Expected Result** |
| --- | --- | --- | --- | --- |
| TC501 | SMS After Purchase | Complete policy buying | User phone no. | SMS confirmation sent |
| TC502 | Email Invoice | Buy or renew policy | Email ID | Email with invoice received |
| TC503 | Reminder Alert | Wait for policy expiry | Expiry date near | Notification sent 7 days prior |

**🟦 7. UI/UX and Responsiveness**

| **TC ID** | **Scenario** | **Steps** | **Test Data** | **Expected Result** |
| --- | --- | --- | --- | --- |
| TC601 | Mobile View | Open site on mobile | Android, iOS | Site adjusts layout responsively |
| TC602 | Screen Resize | Resize browser window | Chrome, Edge | Elements reposition properly |
| TC603 | Broken Links | Crawl major links | N/A | No broken links or 404 pages |

**🟦 8. Security Scenarios**

| **TC ID** | **Scenario** | **Steps** | **Test Data** | **Expected Result** |
| --- | --- | --- | --- | --- |
| TC701 | SQL Injection | Enter ' OR 1=1 -- in form | Input fields | Input is sanitized |
| TC702 | XSS Attack | <script>alert(1)</script> | Comment box | Script is blocked |
| TC703 | Session Hijack | Try accessing another session | Cookie tampering | Access denied or redirect to login |